

# Jazz Guitar with Andy Privacy Policy

This privacy policy will explain how [www.jazzguitarwithandy.com](http://www.jazzguitarwithandy.com) (JGWA) uses the personal data we collect from you when you use our website.

Andy Bowen takes your privacy very seriously and understand how it is important to be clear about how your personal data is used and shared online. JGWA will only collect and use personal data in the manner described in this policy. This is consistent with your rights under privacy laws.

Acceptance of this privacy policy is deemed to occur upon your first use of JGWA. If a user does not accept the terms of this Privacy Policy, then they must immediately stop using JGWA.

The only third parties I use are Squarespace and Stripe and no unnecessary data is collected. Data that is collected is either to enable the site to function, to facilitate a purchase or when a user has agreed to sign up to my newsletter.

1. **JGWA & SQUARESPACE :** This website is hosted by Squarespace. Squarespace collects personal data when you visit this website, including:
  - Information about your browser, network and device
  - Web pages you visited prior to coming to this website
  - Your IP address

Squarespace needs the data to run this website, and to protect and improve its platform and services. Squarespace analyses the data in a de-personalized form.

- This website collects personal data to power our site analytics, including:
- Information about your browser, network, and device
  - Web pages you visited prior to coming to this website
  - Your IP address

This information may also include details about your use of this website, including:

- Clicks
- Internal links
- Pages visited
- Scrolling
- Searches
- Timestamps

We share this information with Squarespace, our website analytics provider, to learn about site traffic and activity.

This website uses cookies and similar technologies, which are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about viewing the cookies dropped on your device, visit [The cookies Squarespace uses](#).

- [These functional and required cookies are always used](#), which allow Squarespace, our hosting platform, to securely serve this website to you.
- [These analytics and performance cookies](#) are used on this site, as described below, only when you acknowledge our cookie banner. We use analytics cookies to view site traffic, activity, and other data.

If you create a customer account on this website, we collect personal information to improve our checkout experience and customer service.

This information may include your:

- Billing and shipping address(es)
- Details about your orders (for example, your shirt size)
- Email address
- Name
- Phone number

We share this information with Squarespace, our website hosting provider, so they can provide website services to us.

## **2. Abandoned cart emails:**

You'll receive an automated email within 24 hours after you abandon your shopping cart, if all of the following occur:

1. You enter your email address at checkout, or are logged into your Customer Account.
2. You add a product which is in stock to your shopping cart.

3. You close your browser or leave this website without completing your purchase.

You can unsubscribe from these messages at the bottom of the email. The email will link back to this website, where you can pick up where you left off and complete your purchase.

### **3. Marketing Emails**

We may send you marketing emails, which you can unsubscribe from by clicking the link at the bottom of the email. We share your contact information with Squarespace, our email marketing provider, so they can send these emails on our behalf.

### **4. Order and Account Emails**

We may email you with messages about your order or account activity. For example, we may email you to tell you that:

- You've created a Customer Account
- Your Customer Account password has been reset or updated
- You've made a purchase
- Your order has shipped

It's not possible to unsubscribe from these messages.

We share your contact information with Squarespace, our website hosting provider, so they can send these emails to you on our behalf.

### **5. Fonts**

This website uses font files from Google Fonts and Adobe Fonts. To properly display this site to you, servers where the font files are stored may receive personal information about you, including:

- Information about your browser, network, or device
- Your IP address

### **6. Visitor Data**

When you buy something on this website, we collect personal information from you to fulfill the order. We may collect information like your:

- Billing and shipping address
- Details relating to your purchase (for example, your shirt size)

- Email address
- Name
- Phone number

We share this information with Squarespace, our online store hosting provider, so that they can provide website services to us.

As you go through checkout, this site may auto-complete your shipping and billing address by sharing what you type with the Google Places API and returning suggestions to you to improve your checkout experience.

## **7.What data do we collect?**

When you buy something on this website, we collect personal information from you to fulfill the order. We may collect information like your:

- Billing and shipping address
- Details relating to your purchase
- Email address
- Name
- Phone number

We share this information with Squarespace, our online store hosting provider, so that they can provide website services to us.

As you go through checkout, this site may auto-complete your shipping and billing address by sharing what you type with the Google Places API and returning suggestions to you to improve your checkout experience.

## **8.How do we collect your data?**

You directly provide JGWA with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- When a user voluntarily signs up to the JGWA email newsletter

## **9.How will we use your data?**

JGWA collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers/newsletter on other products and services we think you might like.

If you agree, JGWA will share your data with our partner companies so that they may offer you their products and services. This includes Squarespace and Stripe - the two third parties involved with JGWA.

When JGWA processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## **10.How do we store your data?**

JGWA securely stores your data on password protected computers. JGWA holds data only for as long as it is necessary for the purpose in which it was collected. Our Company will keep your [enter type of data] for [enter time period]. Once this time period has expired, we will delete your data by [enter how you delete users' data].

## **11.Marketing**

Our Company would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop JGWA from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please email: [info@jazzguitarwithandy.com](mailto:info@jazzguitarwithandy.com)

## **12. What are your data protection rights?**

JGWA would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request JGWA for copies of your personal data.

The right to rectification – You have the right to request that JGWA correct any information you believe is inaccurate. You also have the right to request JGWA to complete the information you believe is incomplete.

The right to erasure – You have the right to request that JGWA erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that JGWA restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to JGWA processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that JGWA transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

[info@jazzguitarwithandy.com](mailto:info@jazzguitarwithandy.com)

## **13. How to manage cookies**

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## **14. Privacy policies of other websites**

The JGWA website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## **15.Changes to our privacy policy**

JGWA keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 28th May 2020 .

## **16.How to contact us**

If you have any questions about JGWA's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@jazzguitarwithandy.com](mailto:info@jazzguitarwithandy.com)